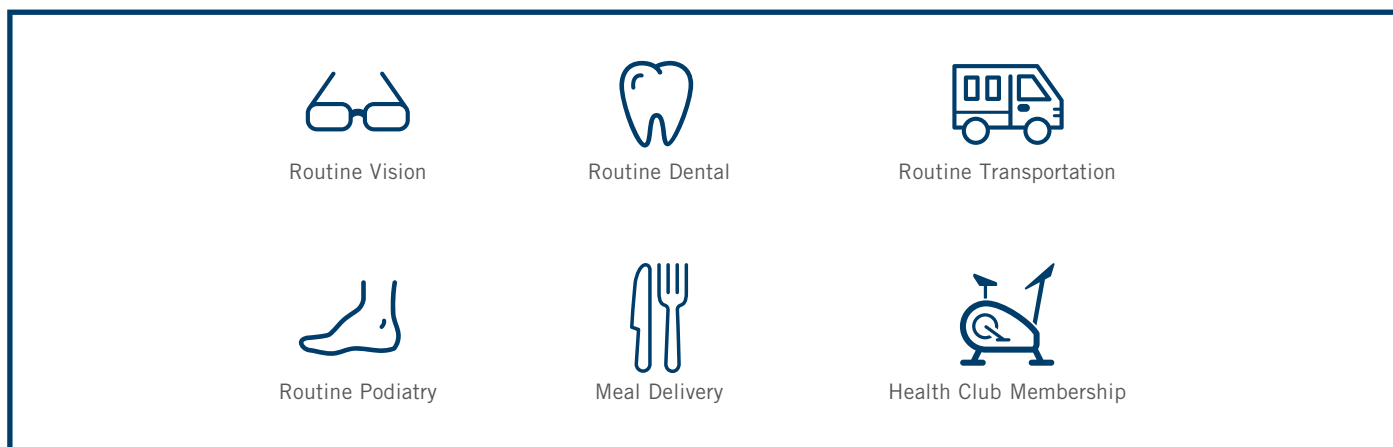


Benefits Beyond Original Medicare

Good health goes beyond the doctor's office.

VillageHealth offers you benefits beyond what Original Medicare alone provides. For some of these benefits, we partner with companies that specialize in the type of care and services provided.

Your VillageHealth benefits may include coverage for these services — and more:



Check out your “more than original Medicare” benefits on the following pages.

For more information:

- Contact the companies directly
- Visit scanhealthplan.com/extras
- Call VillageHealth at **1-800-399-7226 (TTY: 711)**

These program offerings may vary based on plan and county.
Check the plan's *Evidence of Coverage* for details.

VillageHealth (HMO-POS SNP) is an HMO plan; and is a Point of Service (POS) plan with a Medicare contract. Enrollment in SCAN Health Plan depends on contract renewal. Other providers are available in VillageHealth's network.





Vision Services (routine)



VillageHealth offers routine vision care services through the EyeMed Select optometry provider network:

- Routine eye exam, limited to one every calendar year
- An eyewear allowance to apply towards the cost of standard frames or lenses
- Access to a large network of independent and retail locations

Please note VillageHealth members are part of the EyeMed “SELECT” network when searching for a provider.

EyeMed Vision Care

To find an optometrist or optician near you, call:

1-844-226-2850

Or go to:

eyemedvisioncare.com/locator

October 1–March 31

5 a.m.–8 p.m. PT, seven days a week

April 1–September 30

5 a.m.–8 p.m. PT, Monday–Saturday

8 a.m.–5 p.m. PT, Sunday



Dental Services (routine)



Please note VillageHealth members are part of the “DeltaCare® USA” network when searching for a provider.

- Offers routine dental coverage
- Low out-of-pocket costs for many diagnostic and preventive services (such as professional cleanings and regular dental exams)

Delta Dental of California

To find a dentist near you, call:

1-855-830-6583

5 a.m.–6 p.m. PT,
Monday–Friday

Or go to:

deltadentalins.com/scan



Transportation Services (routine)



VillageHealth provides routine transportation for your health related needs.

- Curb-to-curb transportation to medical appointments, pharmacies, and dentists. Some plans may offer rides for non-medical purposes such as fitness locations.
- Taxi, wheelchair vans and other vehicle types to meet people’s physical needs
- 75-mile limit applies to each one-way trip

SafeRide

To schedule a ride or request a pick up:

1-844-714-2218

7 a.m.–6 p.m. PT,
Monday–Friday

Available 24 hours a day,
7 days a week

Offering may vary based on plan and county. Check the plan’s *Evidence of Coverage* for details.



Podiatry Services (routine)



PodiatryPlan

VillageHealth covers routine podiatry services. Routine care includes services such as removing calluses, treatment of corns and trimming toenails.

- Six self-referred visits for \$0 copay per calendar year
- Comprehensive network of podiatrists

Podiatry Plan

To find a podiatrist near you, call:

1-800-367-7762

9 a.m.–5 p.m. PT,
Monday–Friday

Or go to:

**podiatryplan.com/
find-a-provider**



Abridge — Smartphone-Based Application

Stay on top of your health with Abridge, a smartphone app that helps you remember your doctor's advice. Securely record your doctors' visits in Abridge, and afterwards you'll get an interactive transcript of the medical parts of your conversation.

- You can decide with your health professional what to record
- If your family wasn't able to attend the visit, you can securely share a conversation to keep everyone on the same page

For more information about Abridge go to:

abridge.com/scan

For additional questions, email:
scansupport@abridge.com

Or call VillageHealth Member Services:
1-800-399-7226



SCAN Healthy Foods Card

The SCAN Healthy Foods Card gives you a quarterly allowance to buy eligible groceries. Once activated, you can start using your Healthy Foods Card to purchase eligible items at participating stores.

- \$50 allowance per quarter
- Simply use it at checkout to pay for your groceries
- The cost of eligible items will be covered up to the balance available on your card
- Use your card each quarter. Any unused amount on your card at the end of the quarter will not roll over to the next quarter.

This benefit is available to eligible SCAN members with certain chronic conditions. (See *Evidence of Coverage* for a complete list of conditions.)

To access this benefit call:

1-877-494-2892
(TTY: 711)

5 a.m.–8 p.m. PT,
Monday–Friday

Or go to:

scanhealthplan.com/grocery



Health Club Membership



SilverSneakers is a fitness benefit that offers access to locations nationwide (including women-only locations) where you can use equipment and take group exercise classes.

SilverSneakers members:

- Have access to no cost gyms, community centers and other participating locations with access to all basic amenities
- Access to SilverSneakers Live virtual classes and hundreds of On-Demand classes at silversneakers.com

SilverSneakers Fitness Program

To find a SilverSneakers location or get your SilverSneakers ID Number, call:

1-888-423-4632

5 a.m.–5 p.m. PT,
Monday–Friday

Or go to:

silversneakers.com



Over-the-Counter (OTC)

As a member of VillageHealth you will receive a quarterly over-the-counter (OTC) benefit that allows you to purchase commonly used OTC health products.

To place your quarterly OTC order you can:

- Call and speak to an OTC Advocate, order online or mail your OTC order form in the self-addressed, stamped envelope
- Up to 2 orders every quarter can be placed
- Unused allowances roll over each quarter for each benefit year

To learn more about this benefit call:

1-855-799-9796
(TTY: 711)

5 a.m.–8 p.m. PT,
Monday–Friday

You will be mailed an OTC catalog

Or go to:

myvillagehealthotc.com

Offering may vary based on plan and county. Check the plan's *Evidence of Coverage* for details.



VillageHealth Respite Care Services

VillageHealth knows that caregivers need time to themselves so that they can be healthy and better able to take care of our members' health, too.

Designed to relieve a loved one who cares for a VillageHealth member full time and without pay, our Respite Care benefit includes:

- Up to 40 hours of caregiving services per year to relieve full-time caregivers

The service must be used four hours at a time and provided in the member's home.

To access this benefit call:

VillageHealth Member Services
1-800-399-7226

Criteria and restrictions apply



VillageHealth Returning to Home

Returning to Home is designed to help with support and personal care services immediately following a discharge from a hospital or skilled nursing facility (SNF). Within seven days of being discharged, you, a family member or your doctor can request services.

- Personal in-home care: up to ten visits (28 hours per year) to help with activities of daily living such as, bathing, dressing, laundry, care-giver relief, etc.
- Home-delivered meals for up to 28 days (84 meals maximum per year)

To access this benefit call:

VillageHealth Member Services
1-800-399-7226

Criteria and restrictions apply



Emergency Response System



Get the help you need, when you need it with a GPS enabled Personal Emergency Response System (PERS).

PERS enables you to remain at home, living safely and independently.

- A water resistant, two-way voice wearable mobile device and charging cradle
- GPS to identify your location if you need help
- Just press the button on the mobile device and a response center operator will respond immediately

To access this benefit call:

VillageHealth Member Services
1-800-399-7226

Offering may vary based on plan and county. Check the plan's *Evidence of Coverage* for details.



Home-Delivered Meals



Home-delivered meals help members maintain a nutritionally balanced lifestyle, recover after a hospital stay and provide a jump start to healthy eating for chronic conditions.

- Health specific menu options (nine health support menus, e.g., lower sodium, diabetic-friendly, etc.)
- Members must meet specific criteria

To access this benefit call:
VillageHealth Member Services
1-800-399-7226